



May 8, 2017

Reference: Ranch Road Area Main Capital Improvement Project
Culver Crest Scheduled Water Interruption – May 11, 2017

Dear Customer:

Please pardon the inconvenience, but in our continuing efforts to improve infrastructure and provide excellent service to our customers, Golden State Water Company (GSWC) will be upgrading the water distribution system in your area which will require your water service to be **temporarily interrupted** on Thursday, May 11, 2017:

Estimated to Start	Estimated to End
Thursday, May 11, 2017 at 9:00 a.m.	Thursday, May 11, 2017 at 4:00 p.m.

Impacted streets:

- Ranch Road from 10713 Ranch Rd to Cranks Rd
- Cranks Road from Ranch Road and Hill Street
- Youngworth from Ranch Road to Flaxton
- Flaxton from Youngworth to Drakewood
- Drakewood from Flaxton to Ranch Rd
- Lugo Way from Ranch Rd to end of Cul-de-Sac

What to Expect the Day of a Water Service Interruption:

- Even though our crews will work diligently to minimize impacts, you may be temporarily inconvenienced by the presence of crews, construction equipment, road closures or increased traffic impacts in the area. You may also want to allow extra time for your commute.
- In construction projects unplanned unforeseen delays sometimes can occur. Our crews will work expeditiously to resolve issues and remain on schedule. If a delay is anticipated, you will be notified as soon as possible.

Due to the complexity of the Culver Crest hillside and pressure zones, this service interruption is extensive, however it will minimize the service interruptions throughout the project and in the future for this area. This service interruption is necessary to connect the newly installed main to the existing main in Ranch Road. Upon completion of the new main connection and restoration of water service, the contractor will begin connecting each individual service to the main. This portion of the project will have minimal impact and the contractor will contact each customer individually for the switchover of their service.

Golden State Water Company appreciates your cooperation and patience during this Capital Improvement project. If you would like bottled water during this shutdown, please contact our local Customer Service office at (310) 838-1324 and our crews would be happy to deliver to your home.

If you have any question regarding the project, please feel free to call your water company at (800) 999-4033.

Sincerely,

Victor Pelayo, Water Distribution Superintendent/CDO
Culver City CSA